

## Accessibility Statement

### Using Our Website

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Change colours, contrast levels, and fonts.
- Zoom in up to 300% without the text spilling off the screen.
- Navigate most of the website using just a keyboard.
- Navigate most of the website using speech recognition software.
- Use most of the website with a screen reader (including the most recent versions of NVDA and VoiceOver).

We've also made the website text as simple as possible to understand.

### Compliance Status

This website is partially compliant with the **Web Content Accessibility Guidelines version 2.2 AA standard**, due to the non-compliances listed below.

### Non-Accessible Content

Some parts of this website are not fully accessible:

- Some older PDF documents are not fully accessible to screen reader software.
- Some form elements may not have associated labels.
- Certain interactive elements may lack sufficient keyboard focus indicators.
- Some images may be missing descriptive alt text.

We are actively working to resolve these issues and improve accessibility across all content.

### What We're Doing to Improve Accessibility

We are:

- Conducting regular accessibility audits using automated and manual testing.
- Updating our content and templates to meet WCAG 2.2 AA standards.
- Training staff on inclusive design and accessibility best practices.
- Reviewing this statement annually and after major website updates.

## **Disproportionate Burden**

At present, we believe that making some legacy documents fully accessible would be a disproportionate burden. However, we will provide accessible versions upon request.

## **Feedback and Contact Information**

If you need information on this website in a different format (e.g. accessible PDF, large print, easy read, audio recording or braille), please contact us:

Email: [Clerk@hemingtonluddingtonthurning-pc.gov.uk](mailto:Clerk@hemingtonluddingtonthurning-pc.gov.uk)

Phone: 01832 293082

Address: c/o 35 Lower Benefield, Peterborough PE8 5AE

Please include: the web address (URL) of the content or name of the document, and what format you need.

We'll consider your request and get back to you within 10 working days.

## **Reporting Accessibility Problems**

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact us using the details above.

## **Enforcement Procedure**

If you're not happy with how we respond to your complaint, you can contact the Equality Advisory and Support Service (EASS):

<https://www.equalityadvisoryservice.com>

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